

TERMS & CONDITIONS

Agreement administered by Harlands Services Ltd "Harlands" - HELPLINE - 01444 449 166 / c.service@harlandsgroup.co.uk /
1st Floor, Central Square South, Orchard Street, Newcastle upon Tyne, NE1 3AZ.
Registered in England No. 2982925 VAT Registration No. GB 799 7113 70

PRINCIPLE TERMS

1. This agreement commences once you have indicated your acceptance in the Declaration section of this web sign up process. If you did not sign up on the company's premises you have 14 full days after signup to cancel this agreement for any reason. To exercise this right you must inform Harlands or the company of this by post, email or telephone using the details above. You can use the cancellation form on page 2 of this document but it is not obligatory. If you exercise this right to cancel we will reimburse you all setup and subscription fee payments received from you using the same means of payment you used for the initial transaction. If you have used the service before requesting to cancel then we will reduce your Subscription fee refund by a pro rata amount equal to the number of days from signup to the date cancellation was requested.
2. Your Subscription starts immediately.
3. You will be entitled to all the rights and privileges exercisable for the Type of subscription chosen.

FEES AND CHARGES

4. The setup fee / initial payment is due from you to us, is payable immediately and is not refundable other than due to cancellation under the principal Terms above or in the event of breach or negligence by us.
5. The Direct Debit Payment Amount is due from you to us. You are obligated to make the Minimum Number of Direct Debit Payments stated with the first one being paid on the 1st Direct Debit Payment Date and then every month thereafter. You are obligated to make every Direct Debit Payment during this minimum term.
6. If you fail to pay any monies due under this agreement or if any Direct Debit is returned unpaid or any cheque is returned unpaid or if any other form of payment is not honoured for whatever reason, you shall pay us on demand an administration fee of £25 (which we require to cover our costs of seeking to pursue such payment from you).
7. You agree to advise us promptly of any change to the Personal Details provided.
8. If you fail to pay any amount due under this agreement for a period of more than thirty days, then we may pass the debt to a third party company for collection. The reasonable and direct costs incurred in employing the third party company will be borne by you including costs in tracing you should you have changed your address without telling us.

RENEWAL

9. Once you have completed the Minimum Number of Direct Debit Payments we will automatically continue collecting the Direct Debit Payment Amount every month. Your subscription will be extended by one month for each payment ("Renewal Period"). This renewal Direct Debit payment amount may only be amended if we advise you in writing giving not less than 30 days notice. Please note if your subscription included the benefit of a free period then we will stop making collections during that free period and recommence making collections on the renewal date.
10. You may prevent the automatic renewal at any time by giving notice to our Helpline (you should give us not less than 30 days notice). When the final minimum period payment has been taken you should also cancel your Direct Debit mandate directly with your bank.

GENERAL TERMS

11. If we take no action or let you off any breach of this agreement or give you extra time to pay or comply, it will not stop us enforcing the terms of this agreement strictly at a future date.
12. We may assign the benefit of this agreement and our rights there under to a third party on notice to you. Your rights under this agreement will not be prejudiced.
13. This agreement is governed by English Law.
14. We may terminate this agreement with immediate effect on notice. In this event you will not be liable to pay any further Direct Debit Payments, provided such breach is not deemed by us to have occurred primarily in order to qualify you for a refund.

14 Day Cancellation Form

To:
Harlands Services Ltd
1st Floor, Central Square South, Orchard Street,
Newcastle upon Tyne,
NE1 3AZ.
Tel: 01444 449 166
Email: c.service@harlandsgroup.co.uk

I/We [*] hereby give notice that I/We [*] cancel my/our [*] agreement for the supply of the service administered by Harlands Services Ltd.

Reference number (Can be found on email confirmation): W _____

Signup date: _____

Name of consumer(s): _____

Address of consumer(s): _____

Signature of consumer(s) (only if this form is notified on paper): _____

Date: _____

[*] Delete as appropriate