



New Place Leisure Club Membership

Thank you for your interest in joining our leisure club.

Our leisure club has been established for more than 15 years and we take pride in our friendly service and welcoming environment.

Our facilities

- Indoor heated swimming pool (15 metres)
- Spa pool
- Sauna
- Gym
- Woodland walk
- 20% off in the manor restaurant and bar
- Best rate on hotel rooms

Opening Times

- The Leisure Club is open every day from 6am - 10pm
- Last entry to the Leisure Club is at 9:15pm
- Variations to opening times may apply on public holidays.

To Join

- Fill out a copy of this membership pack
- If you are joining on our monthly option, fill out the direct debit form at the back
- Take the completed pack to reception to make payment and complete your membership



Membership Prices & Guest Rates

New Place Hotel reserves the right to amend prices and offers at any times.

All rates' quotes are inclusive of VAT.

Monthly Members (Direct Debit)

Type	Monthly Cost
Adult (16+)	£39
Child	£20
An administration fee of £20 is required on monthly memberships. A pro-rata fee plus the £20 administration fee will be paid when signing up.	

Pay-In-Advance Memberships

Type	3 Months	6 Months	12 Months
Adult (16+)	£110	£199	£390
Couple (16+)	£200	£390	£750
Child	£60	£110	£210

*Limited time offer

Guest Rates

Type	Fee
Adult (16+)	£10
Child (5-15)	£5
Child (Under 5)	Free

- Guest fee payments are taken at the main hotel reception.
- All guests will need to sign in at the main reception before using the facilities.
- All guests will need to be accompanied by a current member.



Member Application Form

Title:	Mr / Mrs / Ms / Miss
First Name:	
Surname:	
Date of Birth:	
Address:	
Postcode:	
Phone Number:	
Email Address:	
Emergency Contact Number:	

Office Use Only

Membership Type:

Administration Fee:

Monthly Payment:

Total Payment:

Staff Initial:

If you would like to receive email updates on the leisure club, including any news and offers, please tick this box: ☐



Pool & Leisure Safety Rules

By signing up you agree to the following rules.

Violation of these rules may result in termination of your membership.

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|---|
| - Members must tap their card upon entry to the leisure club. If you forget your card, you must sign in and get the access code at reception. |
| - You must bring your own towel. The towels in the leisure centre are for hotel guests only. |
| - Blue overshoes must be worn on poolside (provided at the entrance). |
| - All under 16s must be accompanied by an adult, at a ratio of 2 children to 1 adult. |
| - No under 16s allowed in the gym, sauna or jacuzzi. |
| - No photography allowed. |
| - No phones or other electronic devices allowed on poolside. |
| - No food or drink to be consumed in the facilities (water excluded). |
| - No smoking or vaping is permitted in these facilities. |
| - No glass items are to be taken in the facilities. |
| - No petting allowed. |

Please sign below to confirm you have read and agree to the terms and conditions:

Signature: _____

Date: _____



Opening Times

- The leisure Club is open 6am-10pm every day. Variations may apply on holidays.
- Last entry is 9:15pm, entry after this time will not be permitted.
- The jacuzzi will close in the mornings each day for backwashing. Please see staff for details.

Freezing and Suspending Membership

- New Place Hotel reserves the right to cancel or suspend any memberships that are in breach of the rules and terms and conditions. In the event a membership is terminated due to a breach of club rules/terms and conditions, refunds will not be issued.
- Refunds/extensions of memberships will not be provided in the event of health and safety regulations, mechanical break downs or closures improves to the facilities for member's benefit.
- Memberships can be suspended for any of the following reasons:
 - Pregnancy
 - Redundancy
 - Long-term illness
 - Surgery
 - Temporary Work assignment

Written proof must be provided for any of the above. Suspensions for any other reasons will not be accepted, unless agreed by management

Changes to Membership Type

- Direct Debit Payments will be taken on the 15th of each month.
- Direct debit memberships can be cancelled with a written notice one month in advance. Cancellation notice can be provided via email or given to us in person.
- Prepaid memberships cannot be cancelled except in the event of a serious breach of contract by New Place Hotel.
- If you need to change bank accounts, notice must be given by the 15th of the month. Failure to do so will result on payment being requested from you existing bank account. Should there be insufficient funds, you may incur bank charges.

Personal Belongings

- If any personal property is found, please hand it into a member of the leisure team.
- Any property that is not claimed within 3 months of it being handed in, it will be donated to a worthy charitable cause.
- Our liability to compensate you in the case of loss or damage other than death or personal injury is limited to a reasonable amount having to regard such factors as to whether the damage was due to a negligent act or omission by us.



Leisure/Spa Pool

- Appropriate swimming attire must always be worn.
- You must shower upon entry to the pool area.
- Smoking or vaping is prohibited.
- For safe spa bathing, limit visits to 15 minutes maximum.
- Leave all bags and outdoor clothing in the lockers provided.
- Read and observe all displayed in the pool area.
- Children must always be accompanied by the parent/member with whom they were admitted.
- Children aged 0-15 must be accompanied by a responsible parent/guardian.
- A maximum of 2 children per adult will be allowed.
- Children who are not yet toilet trained must wear an appropriate swim nappy.
- Children under the age of 16 are only permitted to use the swimming pool. They cannot use the jacuzzi and sauna and will be asked to leave if seen using either facility.
- Do not enter the facilities under the influence of alcohol.
- Do not exercise after consuming a heavy meal.
- The only beverage permitted in the pool, poolside, sauna or jacuzzi is water.
- No food is to be consumed while in the leisure club.
- Diving and jumping into the pool are not permitted due to insufficient pool depth.

Gym/Fitness Room

- All room users must be 16 years of age or older. Anyone under the age of 16 seen in the gym will be asked to leave.
- All equipment has been designed and tested to be safe with the correct use. Please ensure for your own safety that you receive full instructions before commencing your first workout program.
- Suitable and appropriate clothing and footwear must be worn. Members are asked to wear a t-shirt/vest always.
- Smoking or vaping inside the gym is not permitted.
- At times of high usage, we ask that you respect your fellow users and limit your time on each machine to 20 minutes.
- Members are to wipe down equipment after use. Cleaning materials are available for use.

Please sign below to confirm you have read and agree to the terms and conditions:

Signature: _____

Date: _____



Personal Health Statement

Our commitment to you

1. We will respect your personal decisions and allow you to make your own decisions about what exercise you can carry out. However, we ask you not to exercise beyond what you consider to be your own abilities.
2. We will make every reasonable effort to make sure that our equipment and facilities are in a safe condition for you to use and enjoy.
3. We will take all reasonable steps to make sure that our staff are qualified to the fitness industry standards as set out by the Register of Exercise Professionals.
4. If you tell us that you have a disability which puts you at a substantial disadvantage in accessing our equipment and facilities, we will consider what adjustments, if any, are reasonable for us to make.

Your commitment to us

1. You should not exercise beyond your own abilities. If you know or are concerned that you have a medical condition which might interfere with you exercising safely, before you use our equipment and facilities you should get advice from a relevant medical professional and follow that advice.
2. You should make yourself aware of any rules and instructions, including warning notices, and follow them. Exercise carries its own risks. You should not carry out any activities which you have been told are not suitable for you.
3. You should let us know immediately if you feel ill when using our equipment or facilities. Our staff members are not qualified doctors, but there will be a person available who has had first aid training.
4. If you have a disability, you must follow any reasonable instructions to allow you to exercise safely.

Your health is your responsibility. The management and staff of this organization are dedicated to helping you take every opportunity to enjoy the facilities that we offer. With this in mind, we have carefully considered what we can reasonably expect of each other.

Please sign below to confirm you have read and agree to the commitments:

Name: _____

Signature: _____



Harlands Services Ltd
1st Floor, 41-43 Perrymount Road
Haywards Heath
West Sussex
RH16 3BN

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Please pay Harland Services Ltd Direct Debits from the account detailed subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Harlands Services Ltd and if so, details may be passed electronically to my Bank or Building Society.

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