

London Fight Factory Terms & Conditions & Assumption of Risk

1. Assumption of Risk & Waiver of Liability

By participating in any class or training session at London Fight Factory, you acknowledge and accept the inherent risks associated with physical exertion and contact sports, including but not limited to injury, strain, or other physical complications.

You confirm that:

1. You understand and accept these risks.
2. You have no known medical conditions that would be aggravated by training.
3. You participate entirely at your own risk, exercising caution for your own safety and that of others.
4. London Fight Factory is not liable for any injuries, illnesses, damages, or losses sustained while on the premises or participating in activities.
5. All participants must complete a signed waiver before attending any session. By signing, you release London Fight Factory, its staff, members, and affiliates from all claims or liabilities arising from your participation.

2. Membership Commitment & Renewal

Endurance memberships require a 6-month minimum commitment. After this, plans continue on a month-to-month basis. Cancellations after the commitment period require 30 days' written notice via email to hello@londonfightfactory.com. Early cancellations are not permitted unless otherwise agreed in writing for the reasons outlined in clause 10 (e.g. medical condition, relocation)

3. Membership Changes & Administrative Fees

Any change to your membership (upgrade, downgrade, freeze, transfer) incurs a £15 non-refundable administration fee, payable prior to processing.

Membership freezes follow the specific rules set out in Clause 4.

4. Membership Freeze Policy

Members are entitled to 1 freeze of 1 calendar month per membership year (Jan-Dec) with no charge.

- All freezes require at least 7 days' written notice of the relevant payment and payment of any applicable fee before processing.
- Additionally, each membership year (Jan-Dec) allows 1 extra freeze of 1 calendar month, subject to the admin fee.
- Freezes apply to full calendar months only. Partial month freezes are not permitted.
- For freezes extending beyond one month due to illness or injury, relevant documentation from a doctor or other suitably qualified medical practitioner is required and a membership retainer fee of £12.50 applies from the second month onward which will remain in effect until the member notifies us in writing at

hello@londonfightfactory.com to restart the membership. At that time, the monthly payment will revert to the standard membership fee. We require 30 days' notice to restart payments. Please note that a freeze does not count towards the required cancellation notice for any membership.

5. Payment Terms & Billing

Memberships are billed monthly in advance via automatic payment. Failed payments must be resolved within 5 days or access will be suspended.

Accounts unpaid after 10 days may be terminated and subject to a £25 administration fee to cover recovery efforts.

All memberships, class packs, and drop-ins are non-refundable and non-transferable, except in cases of documented medical emergencies.

6. Trial Class & Drop-In Policy

Each individual may purchase 2 trial classes for £7, available only to those who live or work permanently in London. Proof of address or employment may be required. Misuse of the trial offer (including multiple accounts or prior participation in trial classes/offers) may result in permanent ban.

Drop-in rates:

- Members: £10 per session
- Non-members/Pay as you go: £20 per session

7. Class Booking & No-Show Policy

- All classes must be booked via the online booking system.
- Cancellations must be made at least 4 hours prior to the session. If sufficient notice is not given a session will be deducted from the membership.
- Repeated no-shows may result in temporary suspension of booking privileges.

8. Code of Conduct & Facility Rules

All members and guests are expected to behave respectfully and safely.

- Aggressive, inappropriate, or unsafe behavior may result in immediate termination of membership without refund.
- Members must follow coach instructions and adhere to gym etiquette.
- Facility access (weights area, open mat) is only permitted during scheduled hours or with prior staff approval.
- Schedules are subject to change without notice.

9. Medical & Emergency Information

All participants must disclose any medical conditions or injuries prior to training.

Emergency contact details are required at sign-up.

London Fight Factory is not liable for injuries arising from unreported medical conditions.

10. Membership Cancellation Exceptions

Memberships may be cancelled mid-term in the following circumstances, subject to valid documentation:

1. Relocation: Permanent move 15+ miles from the facility. Proof in the form of utility bill/tenancy agreement from new address. Bank statements are not accepted.

2. Long-term illness/injury: Requires doctor's certification.3. Redundancy: Proof from employer.

4. Pregnancy: Appropriate medical confirmation.

Cancellations for these reasons are effective only upon receipt of documentation.

11. Termination by London Fight Factory

London Fight Factory reserves the right to terminate memberships immediately if a member breaches club rules (e.g., theft, criminal activity). In such cases, no refunds will be issued, but further payments may be waived.

12. Privacy & Data Protection

Personal data is handled per our [Privacy Policy](#), compliant with UK GDPR regulations. Your information will never be sold or shared without consent.

13. Assignment of Agreement

London Fight Factory reserves the right to assign this agreement and its rights to a third party. This will not affect your rights under the agreement.

14. Governing Law & Disputes

UK law applies to this agreement. Any disputes must be resolved within UK jurisdiction. If any part of this agreement is found ineffective, remaining provisions will continue to apply.