

## London Fight Factory Terms & Conditions & Assumption of Risk

### 1. Assumption of Risk & Waiver of Liability

By participating in any class or training session at London Fight Factory, you acknowledge and accept the inherent risks associated with physical exertion and contact sports, including but not limited to injury, strain, or other physical complications. You confirm that: You understand and accept these risks. You have no known medical conditions that would be aggravated by training. You participate entirely at your own risk, exercising caution for your own safety and that of others. London Fight Factory is not liable for any injuries, illnesses, damages, or losses sustained while on the premises or participating in activities. All participants must complete a signed waiver before attending any session. By signing, you release London Fight Factory, its staff, members, and affiliates from all claims or liabilities arising from your participation.

### 2. Membership Commitment & Renewal

A £15 joining fee is payable on Endurance, Casual, Annual & Concession memberships.

- **Endurance memberships:** Require a 6-month minimum commitment. After this period, plans continue month-to-month. Cancellations after the commitment period require 30 days' written notice in advance of the next payment date via email to [hello@londonfightfactory.com](mailto:hello@londonfightfactory.com). Early cancellations are not permitted unless otherwise agreed in writing for reasons outlined in Clause 10 (e.g. medical condition, relocation).
- **Concession Memberships:** Require a 3-month minimum term. After this period, plans continue month-to-month. Cancellations require at least 7 working days' written notice in advance of the next payment date via email to [hello@londonfightfactory.com](mailto:hello@londonfightfactory.com). Early cancellations are not permitted unless otherwise agreed in writing for reasons outlined in Clause 10 (e.g. medical condition, relocation). Our concession memberships are offered at a discounted rate and require proof of eligibility. Students must provide a valid student ID at the time of joining via email to [hello@londonfightfactory.com](mailto:hello@londonfightfactory.com) within 24 hours of sign up for the discount to be applied. To continue receiving the discounted rate, the ID must be re-verified either annually or when it expires (whichever comes first). It is the member's responsibility to provide updated proof of eligibility which must be submitted at least 7 working days before the current ID expiry date/annually to avoid the membership reverting to the standard rate. Blue Light Card holders must provide a valid Blue Light Card as well as photographic ID at the time of joining within 24 hours of sign up for the discount to be applied. It is the member's

responsibility to provide updated proof of eligibility at least 7 working days before the expiry date; otherwise, the membership will revert to the standard rate. If a member is no longer eligible for the concession rate, the membership will automatically revert to the standard Endurance membership rate. The applicable terms and conditions will also revert to those of the Endurance membership from that point onward.

London Fight Factory reserves the right to refuse membership or entry at its sole discretion.

### **3. Membership Changes & Administrative Fees**

Any change to your membership (upgrade, downgrade, freeze, transfer) incurs a £15 non-refundable administration fee, payable prior to processing. Membership freezes follow the rules set out in Clause 4.

### **4. Membership Freeze Policy**

- Members are entitled to 1 freeze of 1 calendar month per membership year (Jan–Dec) at no charge.
- All freezes require at least 7 working days' written notice to [hello@londonfightfactory.com](mailto:hello@londonfightfactory.com) before the relevant payment date and payment of any applicable fee before processing.
- Each membership year (Jan–Dec) allows 1 extra freeze of 1 calendar month, subject to the admin fee.
- Freezes apply to full calendar months only. Partial month freezes are not permitted.
- For freezes beyond one month due to illness or injury, a doctor's note or other appropriate medical documentation is required. A membership retainer fee of £12.50 applies from the second month onward and will remain in effect until you notify us in writing at [hello@londonfightfactory.com](mailto:hello@londonfightfactory.com) to restart the membership. We require 7 working days' notice to restart payments.

A freeze does not count towards the required cancellation notice for any membership.

### **5. Payment Terms & Billing**

- Memberships are billed monthly in advance via automatic payment.
- Failed payments will incur a £25 non-payment fee for each failed payment.
- Accounts unpaid after 14 days may be terminated and referred for debt collection.

- All memberships, class packs, and drop-ins are non-refundable and non-transferable, except in cases of documented medical emergencies.

## **6. Trial Class & Drop-In Policy**

Each eligible person may purchase 2 trial classes for £7, available only to those who live or work permanently in London. Proof of address or employment may be required. Misuse of the trial offer (including multiple accounts or prior registration or participation in trial classes/offers) may result in a permanent ban.

### **Drop-in rates:**

- Members: £10 per session
- Non-members / Pay-as-you-go: £20 per session

## **7. Class Booking & No-Show Policy**

- All classes must be booked via the online booking system
- Cancellations must be made at least 1 hours prior to the session; otherwise, a session will be deducted from the membership.
- Repeated no-shows may result in temporary suspension of booking privileges.

## **8. Code of Conduct & Facility Rules**

- All members and guests are expected to behave respectfully and safely.
- Aggressive, inappropriate, or unsafe behaviour may result in immediate termination of membership without refund.
- Members must follow coach instructions and adhere to gym etiquette.
- Facility access (weights area, open mat) is only permitted during scheduled hours or with prior staff approval.
- Schedules are subject to change without notice.

## **9. Medical & Emergency Information**

- All members are responsible for ensuring that they are medically fit to participate in training. Any pre-existing injuries or medical conditions must be declared prior to taking part in any sessions at the facility. The gym accepts no liability for any injury sustained during training because of such pre-existing injuries or medical conditions.
- Emergency contact details are required at sign-up.

## **10. Membership Cancellation Exceptions**

Memberships may be cancelled mid-term in the following circumstances, subject to valid documentation:

- **Relocation:** Permanent move since joining the gym 15+ miles from the facility. Proof required, e.g. utility bill or tenancy agreement from new address, contract of employment on a company headed document, DWP letter (universal credit/housing benefit etc) bank statements are not accepted.
- **Long-term illness/injury:** Requires doctor's certification.
- **Redundancy:** Requires proof from employer.
- **Pregnancy:** Requires appropriate medical confirmation.

Cancellations for these reasons are effective only upon receipt of documentation.

## **11. Termination by London Fight Factory**

London Fight Factory reserves the right to terminate memberships immediately if a member breaches club rules (e.g., theft, criminal activity). In such cases, no refunds will be issued, but further payments may be waived.

## **12. Privacy & Data Protection**

Personal data is handled per our Privacy Policy, compliant with UK GDPR regulations. Your information will never be sold or shared without consent.

## **13. Assignment of Agreement**

London Fight Factory reserves the right to assign this agreement and its rights to a third party. This will not affect your rights under the agreement.

## **14. Governing Law & Disputes UK law applies to this agreement.**

Any disputes must be resolved within UK jurisdiction. If any part of this agreement is found ineffective, the remaining provisions will continue to apply.