Membership Terms & Conditions

KINGSTON JIU JITSU | Version 2.0 · November 2026

1. Membership

Kingston Jiu Jitsu (KJJ) is operated by Kingston Jiu Jitsu Ltd (company number 11578178). By joining, you accept these membership terms. Membership begins on the agreed start date and is personal and non-transferable.

Members must complete the Training and Participation Agreement through Dojo Director and purchase and maintain a valid annual licence and insurance within their first month of training.

2. Fees and Direct Debit payments

Membership payments are administered through Xplor Pay. The minimum term, monthly fee and any initial pro rata payment are as shown in your selected membership agreement. Current minimum terms are 3, 4, 6, 8 or 12 months.

Fees must be paid on time, including during non-attendance unless a suspension or other arrangement has been agreed. Missed payments must normally be cleared before returning to training unless an agreed repayment arrangement is being maintained. Contractual payments remain due during the agreed term, subject to valid cancellation and statutory rights.

If you experience payment difficulties, contact KJJ or Xplor Pay promptly. Student rates require valid student identification; military and emergency services rates are for actively serving personnel.

3. Cancellation and changes

After the minimum term, membership continues monthly unless cancelled with at least 30 days' notice. Notice may be given during the minimum term to end membership at its expiry. Send notice in writing to admin@kingstonjiujitsu.com or through the applicable Xplor Pay cancellation process. Cancelling a bank Direct Debit alone does not cancel membership.

Members may cancel early where a significant change in circumstances, such as serious illness, injury, relocation or financial hardship, makes continued membership unreasonable. Reasonable supporting evidence may be requested where appropriate. Temporary suspension may also be agreed.

Where statutory distance-contract cancellation rights apply, you may cancel within 14 days of entering the contract. A proportionate charge may apply for services begun at your express request, where permitted by law.

KJJ will give at least 14 days' notice of reasonable changes to fees or terms, except where an urgent legal or safety requirement prevents this. Fees will not increase during the minimum term without your agreement. Members on rolling memberships may cancel before an increase takes effect without penalty or the usual notice requirement. Members may also cancel without penalty before a materially adverse change to their terms takes effect. Statutory rights are unaffected.

4. Training arrangements and conduct

Training takes place at the times and venues published on the KJJ website. KJJ may reasonably change these arrangements or cancel classes when necessary and will make reasonable efforts to notify members promptly. If KJJ materially reduces or cannot provide the agreed services, members are entitled to appropriate remedies, including a price reduction, refund or cancellation where applicable.

Members must follow instructors' directions, train responsibly and respect training partners, including submission signals and requests to stop. Serious or repeated breaches of club rules, unsafe conduct, abuse, harassment or discrimination may result in suspension or termination.

The first 30 days of training are a suitability period. KJJ may end membership during this period where reasonably necessary and provide an appropriate refund. This does not replace statutory cancellation rights.

5. Participation, health and hygiene

Brazilian Jiu Jitsu, grappling, wrestling, takedowns, Muay Thai, striking, conditioning and related academy activities involve physical exertion and inherent risks of injury, including bruises, sprains, fractures, joint injuries and concussion. Members voluntarily participate and acknowledge these ordinary risks.

Members must consider their fitness to train, disclose relevant health conditions or injuries to the academy and seek medical advice if unsure. Stop training and inform an instructor if injured, unwell or if continuing may put anyone at risk.

Members must maintain good personal and equipment hygiene, must not train with contagious illnesses or infectious skin conditions, and must not train under the influence of alcohol or impairing substances.

6. Junior members

A parent or legal guardian must accept these terms for members under 18 and is responsible for agreed payments. Parents or guardians are responsible for junior members until handed into the academy's care and again once returned to their care. KJJ provides reasonable supervision while junior members are in its care and follows its safeguarding policies.

At 16, junior membership becomes adult student membership. At 18, this becomes full adult membership unless valid evidence of continuing student status is provided. Any resulting fee changes will be communicated in advance and are subject to section 3.

7. Liability and personal belongings

KJJ takes reasonable steps to provide a safe training environment but cannot eliminate the inherent risks of martial arts. Members are responsible for their own conduct and should take reasonable care of personal belongings. Nothing in these terms excludes or restricts liability for death or personal injury caused by negligence, or any other liability that cannot lawfully be excluded. Statutory consumer rights are unaffected.

8. Privacy and contact

Personal information and images are handled in accordance with UK data protection law, the academy's privacy and safeguarding policies and applicable consent requirements. These terms are governed by the laws of England and Wales, without affecting mandatory consumer protections.

Privacy Policy: https://www.kingstonjiujitsu.com/privacy-policy/
Website terms: https://www.kingstonjiujitsu.com/terms-and-conditions/
Contact: admin@kingstonjiujitsu.com | 07584 131335