

## Membership Terms

- Our Memberships are subject to these terms and conditions, and we reserve the right to update them at any time.
- Members must be registered and must check in at reception every time they climb.
- You must adhere to the full centre use terms and conditions that you agreed to when registering to use the centre.
- Memberships cannot be refunded or converted to credit.
- Only the named user can use the membership and receive the membership benefits.
- If you sign up for a Concession membership you will be asked to show a valid form of I.D. before the membership is approved.
- We do offer a variety of Family Memberships. Only the people named when signing up for the membership can be included in the membership.
- You are responsible for maintaining your own membership, and can cancel your membership at any time by cancelling your direct debit.
- To access memberships benefits you must be a current paying member at time of receiving the benefit, promotion, course, discount or perk etc. If the membership is cancelled before hand, the full cost is payable including any cancellation fees.
- We reserve the right to revoke a customer's membership at any time.
- You can freeze your membership at any time.
- There is no cooling off period for these memberships.